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QUESTION 271 Which of the following RAM modules has a PC rating of 10600? A. DDRB. SDRAMC. DDR3D. DDR2
Answer: C QUESTION 272 Which of the following types of RAM is typically used to improve reliability? A. Double sidedB. ECC. SODIMMD. RDRAM Answer: B QUESTION 273 Which of the following uses Intel's core i CPUs? (Select TWO). A. FB. 1366C. 775D. 1155E. AM3 Answer: BD QUESTION 274 Which of the following hard drives has the BEST shock resistance? A. IDEB. NASC. SATAD. SSD Answer: D QUESTION 275 Which of the following communication standards requires line-of-site with no obstacles in order to operate properly? A. BluetoothB. IRC. RFD. WiFi Answer: B
QUESTION 276 Which of the following connectors is found on every desktop power supply? A. BergB. SATA. PCIeD. Molex Answer: D QUESTION 277 A customer asked the technician to upgrade the RAM in a laptop. Upon inspection of the RAM bay, the technician only found one RAM slot, however the laptop is specified to have two. Where would the other memory slot be typically located? A. Inside the display bezelB. Second hard drive bayC. Above the PC card slotD. Under the keyboard
Answer: D QUESTION 278 A laptop is not charging the battery and occasionally shuts off even when the power cord is plugged in. This is a symptom of a bad: A. DC jack.B. hard drive.C. cooling system.D. battery. Answer: A QUESTION 279 Which of the following typically cannot be upgraded in a laptop? A. Video cardB. Hard driveC. RAMD. Wireless card Answer: A
QUESTION 280 A user calls the helpdesk because a solution that was previously suggested by another technician did not solve the user's issue. Which of the following is the MOST appropriate response? A. "Please hold while I transfer you to the previous technician, so a proper solution can be met."B. "Please explain the issue and I will work to resolve it."C. "My supervisor is the appropriate person to speak with about your issue."D. "Let me help you to resolve this issue, since that technician does not know how to fix it." Answer: B
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